

NOMAD HOTEL & GLAMPING GENERAL TERMS AND CONDITIONS FOR ACCOMMODATION SERVICES

1.) The General Terms and Conditions for Accommodation Services /hereinafter: GTC/ summarise the terms and conditions under which NOMÁD 93 BT. (H-3325 Noszvaj, Síkfőkút út 5-7, company registration number: 1006-020844) (hereinafter: Service Provider) operating NOMAD HOTEL & GLAMPING (H-3325 Noszvaj, Síkfőkút út 5-7) enters into an accommodation contract with its Guests.

2.) The services provided by the Service Provider (hereinafter: Nomad Hotel & Glamping) are used by the Guest. The Service Provider and the Guest together, provided that the conditions are met, become contracting parties (hereinafter: Parties). The Service Provider is only in contact with the Guest, and does not accept requests, instructions, requests for contract amendment or cancellation from any other person.

3.) Upon oral or written request for a quote by the Guest, the Service Provider sends the Guest a written quote in each case. If no specific order is received from the Guest by the deadline set out in the quote, the binding effect of the Service Provider's quote ceases.

The agreement is concluded only upon written confirmation by the Service Provider of the Guest's written booking and is, as such, deemed to be a written contract. No oral booking, agreement, amendment or oral confirmation thereof by the Service Provider constitutes a contract.

The current rates of Nomad Hotel & Glamping (and the Service Provider) are available at **www.nomadhotel.hu**.

The Service Provider is entitled to amend its advertised rates and prices without prior notice.

If the Guest has booked the accommodation and the Service Provider has confirmed it in writing, the Service Provider cannot change this price.

The prices published are inclusive of VAT, but exclude tourism tax, which is payable on site.

4.) Booking and cancellation terms and conditions:

For the Bubbles, the Container House, the Molly Bungalows and the Stair-Houses:

The advance is 100% of the total amount of the booking and the services ordered. The advance must be paid within 7 days from the date of booking (which must not be later than the 15th day prior to arrival) to the bank account of Nomád 93 Bt. held at **Kereskedelmi és Hitelbank** under no. 10401141-50526566-48651001. The number of the reservation must be referenced in the transfer comments.

The transfer of the advance is considered as an order. The advance can also be paid by SZÉP Card, in which case the payment of the advance must be confirmed by sending a transfer copy or notice to the Service Provider.

For hotel rooms and Glamping tents

The advance is 50% of the total amount of the booking and the services ordered. The advance must be paid within **7 days** from the date of booking (which must not be later than the 15th day prior to arrival) to the bank account of Nomád 93 Bt. held at **Kereskedelmi és Hitelbank** under no. 10401141-50526566-48651001. The number of the reservation must be referenced in the transfer comments.

The transfer of the advance is considered as an order. The advance can also be paid by SZÉP Card, in which case the payment of the advance must be confirmed by sending a transfer copy or notice to the Service Provider.

In the case of online bookings made via the hotel's website, the consideration for the booking can be paid by the methods indicated below:

Online payment by bank card: K&H Bank

Bank cards accepted: Maestro, MasterCard, Visa, Visa Electron, Online payment with SZÉP Card: OTP SZÉP Card, MKB SZÉP Card, K&H SZÉP Card

The accommodation service contract is concluded for a fixed term. If the Guest leaves the room permanently before the end of the specified period, the Service Provider is entitled to full consideration for the service specified in the contract. The Service Provider is entitled to resell the room vacated before the time of expiry.

Use of the accommodation service is subject to the Guest providing proof of identity before booking the room. No one is allowed to stay at Nomad Hotel & Glamping without prior notice.

5.) Group bookings

In the case of group bookings, the Service Provider only enters into a legal relationship with the person who made the reservation. If the group makes specific requests, has individual requests or requests applicable to the entire group, these must be made in writing and only by the person making the reservation. Only the person making the booking may make a partial or full declaration of cancellation, and persons belonging to the group are not entitled to make such a declaration. If any member of the group makes a declaration to the Service Provider, such declaration is deemed invalid.

For group bookings, the advance can be paid by bank transfer, cash or bank card

In the event of a legitimate cancellation or modification of a room, the Hotel allocates the amount of the advance paid to the remaining rooms and services.

When the final invoice is issued, the invoice is made out to the name of the person (or company name provided by the person making the reservation). Group advances and final invoices cannot be paid by SZÉP Card. If the advance is paid by bank transfer, the booking number must be referenced in the transfer comments. On-site consumption charged to a room separate from the group is paid separately by the Guest against a receipt or invoice.

The Service Provider issues a single final invoice for the accommodation costs, services used and on-site consumption of the group. The final invoice may only be issued to the name of the person or company to whom the advance invoice was issued.

6.) Start and end of stay (check-in and check-out)

The Guest has the right to occupy the booked room between 15.00 and 21.00. The Service Provider has the right to rescind the contract if the Guest fails to arrive by 21:00 on the agreed day, unless the Guest has given prior notice of a later arrival.

The Guest must leave the room between 8.00 and 10.00 on the day of departure. Any extension of the stay by the Guest requires the prior consent of the Service Provider.

7.) Refusal to perform the contract, termination of the service obligation:

The Service Provider is entitled to terminate the contract for the accommodation service with immediate effect and, thus, refuse to provide the services if:

- the Guest does not use the room made available to them as intended

causes damage to any of the facilities of Nomad Hotel & Glamping

- the Guest does not vacate the room by 10.00 on the day indicated at check-in as the day of departure and the Service Provider has not agreed to the extension of the stay in advance

- the Guest behaves in a disrespectful and rude manner towards the security, order and staff of the accommodation, is under the influence of alcohol or drugs, exhibits conduct that is threatening, abusive or otherwise unacceptable

If the contract between the Parties is not performed for reasons of 'force majeure', the contract is terminated.

8.) Accommodation (placement) guarantee

If the Service Provider is unable to provide the services undertaken in the contract due to a fault attributable to it, the Service Provider shall immediately arrange accommodation for the Guest. It shall provide the services at the confirmed price and for the confirmed

duration until the end of the period of inability in another accommodation of the same or higher category.

All additional costs of providing the replacement accommodation are borne by the Service Provider.

If the Service Provider fully complies with these obligations, or if the Guest accepts the replacement accommodation offered to them, the Guest may not claim any subsequent indemnification.

If the Service Provider has fulfilled its obligation to offer a substitute service of an appropriate quality, but the Guest has not accepted it through a fault of their own, the costs of the substitute service are borne entirely by the Guest.

9.) Rights and obligations of the Guest

By concluding the contract, the Guest acquires the right to use the rented accommodation and the facilities normally made available by the accommodation and to be served during opening hours.

The Guest shall pay the fee agreed in the contract by the deadline specified in the confirmation.

Nomad Hotel & Glamping is a non-smoking establishment. Smoking is allowed only in designated areas.

If the Guest smokes in the room, the Service Provider is entitled to charge an extra cleaning fee of HUF 20,000.

10.) Bringing pets

Nomad Hotel & Glamping also welcomes guests with dogs. Full responsibility for the dog's behaviour rests with the owner Guest.

Nomad Hotel & Glamping does not provide beds and food in the rooms for guest dogs.

The Guest is charged the daily rate for pets as stated in the Service Fee Schedule.

If the dog is disturbing the stay of other Guests, the Hotel will ask the Guest to leave with the dog. In such cases, the Guest is liable to pay the full amount of the accommodation fee.

11.) In fulfilling its obligations under the contract, the Service Provider shall act in accordance with the provisions of Act LXIII of 1992 on the Protection of Personal Data and the Publicity of Data of Public

Interest. In all cases, the Service Provider processes the personal data provided to it in compliance with effective legal regulations, ensure their security, take the technical and organisational measures and establish the procedural rules necessary to comply with the applicable legislation. Personal data is used by the Service Provider solely for the purposes of contracting and invoicing.

12.) By entering into an accommodation services contract, the Guest acknowledges that they have read and understood the terms and conditions described above and agree to be bound by them.

13.) The Service Provider informs the Guest that issues not regulated in these General Terms and Conditions are governed by the Civil Code and the contract between the Guest and the Service Provider.

Noszvaj, 01 January 2022